ΛLPHΛ

SMART | HUMAN | GLOBAL

Where language matters

Job title: Systems Support Engineer

Location: Cambridge, United Kingdom

Contract type: Permanent, full-time, in-house

This is a perfect chance to develop IT career in a fast-moving professional environment while working as part of a large international team. This is an entry-level Systems network engineer role, which would suit someone looking to develop their career in IT.

Main responsibilities

- Assisting with 1st and 2nd line systems support tickets
- Helping with building and installing new laptops, desktops and printers
- Ensuring that the systems (hardware & software) are running smoothly and any system issues are resolved
- Supporting network users
- Backing up servers, archiving and restoring jobs from archives
- Assisting in providing VPN and remote connectivity

The successful candidate will have:

- Degree in IT/computer related field or equivalent
- Experience with Windows 10/11 and knowledge of Microsoft applications, installation of software and printers
- Good understanding of TCP/IP and DNS
- Proven communication and interpersonal skills
- Proven ability to build relationships with staff at all levels of the organisation
- Proven organisational skills with the ability to plan and prioritize, attention to detail and accuracy
- The ability to manage workload and meet the deadlines
- A positive attitude and a friendly, confident, approachable manner
- A proactive, optimistic, "can do" attitude, a fast learner and quick to adapt

@alpha_crc
AlphaCRC

About Alpha CRC

Alpha has been at the forefront of the translation, localization and now globalization industries since 1987, and is now a global top-ten localization provider. We've built an in-house production model for the world's most demanding companies.

Alpha is a warm, lively and welcoming firm with over 30 nationalities represented in its 18 offices. Every individual adds their own personality to our culture, and allows us to paint a bright, vivid and multi-faceted picture of the world, in micro, in each place. In the end, being part of the team is about more than work. We have activities ranging from paintball to cookery contests, or book exchanges to film watching, which take place across all our 15 countries.

We service an impressive range of internationally known clients in various sectors.

Working in Cambridge

Known the world over for its prestigious university, Cambridge is a beautiful historic city that visitors from around the world make an essential part of their UK itinerary. However, it's also youthful, multicultural hub and home to some of the world's leading hi-tech firms.

Compact and accessible, there's no shortage of pubs, bars and cafes to meet friends and colleagues. From museums and galleries to nightclubs and restaurants, the UK's most bike-friendly city is full of things to see and do, as well as being only a 50-minute train ride from one of the world's most famous capitals: London.

How to apply

Please send your CV and covering letter explaining how you meet the key requirements of the role to careers@alphacrc.com.